



# VA Stars & Stripes Healthcare Network

## Key Facts: FY 2004

### Organization

- Employees: 9,909
- 10 Medical centers
- 43 Community-based outpatient clinics

### Unique Patients

- 295,842 in FY 04
- 22% increase over FY 01

### Inpatient Admissions

- 25,360 in FY 04
- Relatively stable FY 01 to FY 04

### Outpatient Visits

- Over 2.5 million visits in FY 04
- 21% increase over FY 01

### Long-Term Care

- 5,565 admissions in FY 04
- Relatively stable since FY 01
- Average daily census (ADC) in FY 04 (3,050) increased by nearly 200 vs. FY 01
- Non-institutional, long-term care ADC risen from 656 in FY 03 to 1,154 in FY 04

### Operating Beds (3,109)

- Internal medicine: 368
- Intermediate medicine: 38
- Neurology: 6
- Psychiatry: 317
- Surgery: 150
- Psychiatric Residential Rehabilitation Treatment Program (PRRTP): 109
- Domiciliary: 386
- Long-term care: 1735

### Drug Costs

- Continue to increase (39% higher in FY 04 than FY 01)
- Approx. \$252 million in FY 04

### Operations Iraqi and Enduring Freedom

- 1,413 returning veterans treated through FY 04
- 1,171 of those were treated in PA

### Patient Satisfaction Survey

- Network outperformed VA's national average on measures for inpatient overall quality, outpatient satisfaction, provider wait time, and appointment when wanted (established and new patients).